

### MANAGED SERVICES FOR NETWORK & SECURITY

#### Support in all aspects of network and security

A rapid response to security incidents, fast processing of requests and changes, and a stable network infrastructure are all essential for consistently reliable business processes.

#### A stable environment with audius Managed Services for Network & Security

**audius Managed Services for Network & Security** ensure the efficient and highly available operation of your network topology. Managed Services include the following: incident and request handling for the business-critical network infrastructure, as well as 1st and 2nd level support including escalation to the manufacturers.

The service can be expanded at any time to meet all the requirements in your company. **audius Managed Services for Network & Security** help ensure smooth processes and relieve you of all associated monitoring.

#### ! Benefits for your company

- Greater security due to automation
- Faster request and change processing
- Immediate response to security incidents

- Cost-effective use of IT infrastructure by consolidation of the existing network
- Avoids redundancy through the configuration of the network elements

#### ✓ audius services

##### Strategy

- ITIL based, best in class, tailored to individual requirements
- Network and security topology-focused processes
- Holistic operation and design, from backbone to access point

##### Technology

- Support for all leading network and firewall manufacturers: Cisco, Fortinet, HP, Sophos, Checkpoint, Palo Alto
- WAN, LAN, SAN, WLAN technologies

##### Care & culture

- Dedicated / shared desk
- IAM & DDI management
- Intrusion detection & prevention

##### Service management

- Process monitoring
- Service times up to 24/7
- Reporting of defined SLAs
- Continuous optimization as part of CIP, e.g. automation
- Provision of services in accordance with ITIL

#### i audius expertise

We have been offering comprehensive security management services as a qualified partner to big companies for many years. audius supports large-scale customer environments in industry for maximum network security. Certified, highly competent network experts use their specialist knowledge to ensure the security and availability of your environment. If necessary, we will bring in specialists to optimize, design and build new services and infrastructures. Comprehensive services to help you achieve all of your business goals!



#### 💬 Talk to us about your custom solution.

Phone: +49 (0)7151 369 00-333 · E-mail: [managed-services@audius.de](mailto:managed-services@audius.de) · [www.audius.de/en/managed-network-security](http://www.audius.de/en/managed-network-security)